

HCT Paratransit Appeals Board Members and Procedures

In the event an applicant is denied Paratransit service, the following procedures will be implemented. The denied applicant will submit a completed Appeals claim to HCT. This claim will be turned over to the City of Hattiesburg's Disability Advocate and the Appeals Board. The board will review the claim thoroughly. Based on ADA law and individual members' experience and knowledge of ADA and Title VI, the board will submit a decision of either Original decision overturned or Original decisions stands that they reach collectively. The board will also submit a follow-up explanation of why they came to the decision. This information will be written up as a formal response to the Appeal by the Disability Advocate and the decision will be explained in detail to the applicant. If the applicant is still not satisfied with the answer they have received, the Disability Advocate will refer them to Disability advocate services or legal counsel, and will also offer any resources appropriate to their situation.

Appeals Board Members include:

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